

ITAY SIMCHAI

☎ 052-7343-182

✉ Nadrty8@gmail.com

📍 Tel Aviv, IL

🌐 [Linkedin](#)

ABOUT ME

Highly motivated leader with strong interpersonal skills. Demonstrates a constant drive for personal and professional development while maintaining order and organization.

Combines technical expertise and customer service experience to improve operational efficiency.

WORK EXPERIENCE

Rapyd | 2025-Present

Technical Support Specialist

Technical support for an international fintech company, focusing on diagnosing API-related issues and troubleshooting payment errors. Communicated with simulated global clients, providing professional, solution-oriented responses backed by technical investigation

Natural Intelligence | 2025-2026

Product Manager Intern

Completed a 5-month internship within the product team, secured through the Arison School of Business internship program. managed the full product lifecycle including market research, requirement gathering, wireframing, and coordinating with engineering

EDUCATION

Reichman University | 2023 - 2026

Business Administration (B.A) at Reichman University, specializing in Digital Innovation

Shoham High School | 2015 - 2018

Full matriculation with major in chemistry and biology

MILITARY SERVICE

- November 2018 - July 2021 Combat Soldier and Commander at the Nahal Brigade, Active reserve duty with over 30 days completed in the past year

LANGUAGES

- Hebrew- Native
- English- Professional